

Jetty

“Socotra's expansive APIs and flexible configuration helped us deliver on our specific product needs without sacrificing engineering simplicity.”

- Junaid Warwani | Head of Product Engineering, Jetty Insurance



Obstacles

- Hamstrung by multiple unsuccessful attempts to upgrade core systems
- Hitting slowdowns and scaling limits that made it difficult to build or even maintain business
- Insurer's legacy system had limited API support, which made it challenging to integrate with external systems or support real-time digital experiences
- Technology acted as a roadblock rather than an enabler of growth



Opportunities

- Needed to support surety, renters insurance, complex transactions, and case-by-case integration with variable-term personal leases
- Integrations with Stripe and Screenshot via API were strong differentiators in choosing Socotra
- Bulk data access in near-real time for financial reporting was critical



Outcomes

- Policy bind process now 4x faster after upgrading to Socotra
- Data access for financial reporting now available virtually instantaneously, compared to daily snapshots of the previous day's data
- Exceptionally stable core system with zero business interruptions has allowed for aggressive volume and scaling of book of business